

ITEMS WE CANNOT ACCEPT OR SELL

- Chemical products
- Child safety seats
- Children's clothing with a draw string on the neck or hood
- Cigarettes, tobacco, ashtrays
- Crash Helmets, cyclehelmets and riding hats
- Pillows, duvets and eiderdowns
- Drugs – prescription or any other form
- Electrical goods (i.e. anything that can be connected to the mains)
- Exercise equipment (without full instructions)
- Food and drink
- Gas or oil appliances
- Glue
- Home recorded videos and audio tapes
- Knitted home-made toys
- Sharp knives
- Nightwear without a manufacturers fire warning label
- Prams, pushchairs, cots, cot mattresses, cot bumpers, carry cots, baby slings
- Safety protective clothing or equipment
- Toys which are unsafe (eg with sharp edges) and do not comply to current safety standards
- Video tapes without a British Board of Film Classification
- Weapons of any sort
- Donated batteries
- Bicycles (except Harlow)
- Earrings for pierced ears (unless sterilised)
- Real fur or Ivory
- Paint or varnish
- Scissors or razors
- Skates, skateboards, slides or swings
- Prescription spectacles
- Toiletries and cosmetics
- Utensils with sharp points/edges e.g., corkscrews
- Any inappropriate literature, videos or other materials

Buckhurst Hill Scarlet

46 Queens Road, Buckhurst Hill Essex IG9 5BY
Tel: 0208 505 5110
Trading times 9.15am - 5.15pm Mon - Sat

Debden

72 the Broadway, Debden Loughton, Essex, IG10 3SY
Tel: 0208 502 2361
Trading times 9.00am – 5.00pm Mon – Sat

Epping

182 High St, Epping, Essex CM16 4AQ
Tel: 01992 575092
Trading times 9.30am – 4.30pm Mon - Sat

Great Dunmow

41 High St Gt Dunmow, Essex CM6 1AE
Tel: 01371 875756
Trading times 9.30am – 4.30pm Mon - Sat

Harlow

Unit 2 A, St James Centre, East Rd, Harlow,
Essex CM20 2BJ Tel: 01279 639760
Trading times 9.30am – 4.30pm Mon – Sat,
11.00am – 4.00pm Sun

Saffron Walden

1 Mercers Row, Saffron Walden, Essex CB10 1HD
Tel: 01799 523573
Trading times 9.00am – 5.00pm Mon – Sat

If you require further information regarding our shops either contact the relevant shop directly or contact our retail team at the Hospice on 01279 773732 or email shops@stclare-hospice.co.uk
www.stclare-hospice.co.uk

St Clare Hospice Trading Co Ltd registered in England No. 2951374

Registered Charity No. 1063631.

March 2008

Retail

A guide to our shops



ST CLARE
HOSPICE

The St Clare Hospice shops exist solely to raise money for, and awareness of, St Clare Hospice. All six shops sell a range of donated goods and selected new gift lines:

Harlow

The largest of our shops, Harlow, offers fantastic value, selling a wide range of donated goods including clothes and shoes, household linen, books, toys, audio visual, bric-a-brac and furniture. A limited selection of seasonal new gift lines can also be bought at this shop as well as greeting cards, stationery and knitting wool.

Debden, Epping, Great Dunmow & Saffron Walden

In addition to a varied selection of new goods these shops sell good quality donated goods including clothes and shoes, books, audio visual, furniture and bric-a-brac. Saffron Walden and Great Dunmow also offer a wide range of every day greetings cards.

Scarlet, (Buckhurst Hill)

A specialist shop, selling a high standard of donated designer and top end High Street fashion, as well as a select range of gift lines and greetings cards.



Volunteering at our shops

Just a couple of hours a week really can make a difference

Each of our shops is managed by a full time shop manager; however we could not operate our retail business without our dedicated teams of shop volunteers.

Volunteer shop duties can include:

- Sorting, cleaning and pricing donated goods
- Keeping the sales floor clean and tidy
- Cash desk duties and customer service

No experience is required, so if you have a few hours on your hands each week why not volunteer at one of our shops. Any one of our shop managers will be happy to talk to you about volunteering just call into your local shop for an informal chat or contact our Volunteer Services Co-ordinator at the Hospice on 01279 773 722 for more information.

Donating goods to our shops

General household goods and clothes donations

We welcome donations of good quality, clean clothes, accessories, books, bric-a-brac and general household items. With the exception of clothes which we can sell on for re-cycling we are unable to sell goods if they are broken, worn out, or unsafe. Every year our profits are reduced by having to pay to dispose of goods which are unsuitable for sale. It would help us immensely if before donating to us, you consider whether the goods are suitable for re-sale. If you are in any doubt please do not hesitate to ask your local St Clare Hospice shop manager for guidance (contact details for all of our shops are on the reverse of this leaflet).

Furniture donations

If you have an item of furniture you would like to donate please contact your local shop or call our Furniture Collection Team on 01279 639752. Please leave your name, a daytime telephone number and details of the furniture you would like to donate. We will call you back within 24 hours to arrange a time for us to view your furniture. We are only able to accept furniture that complies with current legislation and is in good condition.

From time to time we may refuse an item due to lack of customer demand. Our sales space is limited and if we cannot sell furniture donated to us we have to pay for its disposal.

Please note, whilst we very much appreciate your donations, we are unable to accept certain items, a list of these can be found on the back of this leaflet.